



FOR IMMEDIATE RELEASE

The Mill Casino Hotel & RV Park Looks to Agilysys to Boost Efficiency and Expand Operations

Longtime Gaming Customer Expands Agilysys Partnership with Property Management and Point-of-Sale Systems

ALPHARETTA, GA. — Sept. 27, 2016 — Agilysys, Inc. (Nasdaq: AGYS), a leading global provider of next-generation hospitality software solutions and services, today announced that The Mill Casino Hotel & RV Park in North Bend, Ore., has selected Visual One® PMS and InfoGenesis® POS to enhance efficiency and guest service at the 203-room property. Owned by the Coquille Indian Tribe, the organization is a longtime user of Agilysys' Stratton Warren System (SWS), a leading gaming industry solution for comprehensive inventory and procurement management.

“This agreement with The Mill Casino Hotel continues the expansion of our leadership position in the tribal gaming market,” said Jim Walker, senior vice president of global revenue at Agilysys. “Gaming properties that want a competitive edge must implement technology that addresses the entire guest lifecycle and enables them to operate at peak efficiency. Agilysys Visual One and InfoGenesis systems will work together to help the property manage and grow their business, engage guests more effectively and emerge a winner in an increasingly challenging industry.”

The Mill Casino Hotel & RV Park caters to both business and leisure travelers, with a 24-hour casino, five restaurants and multi-purpose conference and meeting facilities. The property also includes a large waterfront RV park. The executive team wanted state-of-the-art property management and point-of-sale technology that would increase operational efficiency and enhance guest service across the entire property.

“Agilysys has been a trusted partner for many years, and we’re confident their solutions for property management and point-of-sale will be a great fit for us,” said Terry Hayes, director of purchasing at The Mill Casino Hotel & RV Park. “Visual One will streamline operations at both the hotel and RV park, while InfoGenesis will boost food and beverage efficiency and help us provide seamless guest service. We also host a number of business meetings, conferences and weddings each month, and the Visual One catering module will help us meet the needs of this diverse group.”

Agilysys Visual One PMS is a comprehensive and fully integrated property management system that offers a wide range of best-in-class features and functionality, including front office operations, guest history, housekeeping, reservations management and more. Its user-friendly screens are laid out in an intuitive format, with quick-feature icons and drill-down capabilities. The system also offers optional modules for accounting, activities, club management, comp accounting, condo accounting, guest marketing, sales and catering, and spa management. Other features include a rate and availability calculator, enhanced guest stay search screens and an online shopping cart.

InfoGenesis POS is a Agilysys' award-winning comprehensive point-of-sale solution that combines an easy-to-use terminal and tablet touchscreen application with industry-leading offline capabilities. Recognized throughout the gaming industry, it is designed to support both single-site and multi-unit complex operations. InfoGenesis POS features real-time reporting, support for packages and prix fixe menus, and multi-language capabilities that drive service flexibility and increase operational efficiency. The system easily manages any combination of food, beverage and retail services, and integrates with other Agilysys next-generation solutions and a wide variety of third-party providers.

The Mill Casino Hotel & RV Park is located on the waterfront in North Bend, Ore., making it an ideal base location for exploring the Coos Bay area, including the Oregon Dunes and Shore Acres State Park. The property features 203 rooms and suites, Vegas-style casino, five restaurants, lounge, gift shop and full-service business center. The property also includes a 102-space RV park and more than 14,000 square feet of conference and event space. The Mill Casino Hotel & RV Park is owned by the Coquille Indian Tribe.

About Agilysys

Agilysys is a leading technology company that provides innovative point-of-sale, property management, inventory and procurement, workforce management, analytics, document management and mobile and wireless solutions and services to the hospitality industry. The company's solutions and services allow property managers to better connect, interact and transact with their customers by streamlining operations, improving efficiency, increasing guest recruitment and wallet share, and enhancing the guest experience. Agilysys serves four major market sectors: Gaming, both corporate and tribal; Hotels, Resorts and Cruise; Foodservice Management; and Restaurants, Universities, Stadia and Healthcare. A significant portion of the company's consolidated revenue is derived from contract support, maintenance and subscription services. Agilysys operates throughout North America, Europe and Asia, with corporate services located in Alpharetta, GA, and offices in Singapore, Hong Kong, Malaysia and the Philippines. For more information, visit www.agilysys.com.

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